

No.2-45/2013-IC
Government of India
Ministry of Food Processing Industries
Panchsheel Bhawan, August Kranti Marg
New Delhi-110049

Dated 17.5.2016

OFFICE ORDER

With immediate effect and till further orders, a Single Window Facilitation Cell/Center (SWFC) has been set up in the website of Ministry of Food Processing Industries under the link 'Investor's Facilitation' for the purpose of addressing the queries, facilitating and hand-holding the foreign investors for doing business and making investment in the Food Processing Sector in India.

2. The composition of SWFC and the contact details of the Officers of SWFC are given below:-

S.No.	Composition of SWFC	Contact No.
(1)	Shri Parag Gupta, Joint Secretary & Nodal Officer	Tel:- 011-26494032 / Fax:011-26492176 Email: parag.gupta@gov.in
(2)	Shri Rajiv Mishra, Economic Adviser & Nodal Officer	Tel: 011-26491810 / Fax:011-26492176 E-mail: r.mishra67@gov.in
(3)	Dr. Jitendra P Dongare, Marketing Officer	Tel: 011-26406444/Fax:011-26492176 E-mail: jp.dongare@nic.in
(4)	Shri V. Thirukumaran, Technical Officer (IA)	Tel: 011-26406565/Fax:011-26492176

Handwritten signature and date: 30.5

3. The details of plan of action of SWFC and the modalities for its functioning are indicated below:-

- 1) The SWFC shall serve as the Nodal Point for addressing the queries, facilitating and hand-holding the foreign investors for doing business and making investment in the Food Processing Sector in India.
- 2) The SWFC shall guide the foreign investors to meet the appropriate authorities, as required under existing laws of India, in the matter of obtaining necessary clearances, which include licensing and other support services, as required for doing food business with much ease by foreign investors and also for putting their investment in the Indian food industry.
- 3) The SWFC shall provide information with regard to opportunities, incentives, etc., as available in India for foreign investors for setting up of Food Processing unit in India and help them to identify joint ventures and technical partners for mutual cooperation.
- 4) The SWFC shall facilitate the investors to establish contact with the State Governments and promising Indian Companies through official means including interaction meetings, video conferencing, etc as the case may be.

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- 5) The SWFC shall, wherever feasible, help the investors through the Embassies/Missions of the concerned country to which the investors belong, to get the escorted visits to the States.
 - 6) The SWFC shall adopt the following steps in handling matters received by them:
 - (i) For availing facilities under SWFC, the foreign investors have to first send a formal communication to Nodal Officers along with the contact address including email/phone number etc.
 - (ii) An acknowledgement shall be sent to the investor via email regarding the receipt of the communication.
 - (iii) SWFC shall take up the matter to the concerned authorities for redressing the concerned of the foreign investment. Simultaneously, a copy of the same will be endorsed to the foreign investor whenever required to further pursue the matter with the authority concerned, wherein he will be assisted by SWFC of MoFPI.
4. This issues with the approval of the Hon'ble Minister, FPI.

S.K. Verma

(S.K. Verma)

Deputy Secretary to the Government of India

Tel No.011-26406567/Fax-26492176

Email: sk.verma@nic.in

Copy to:-

1. All concerned officers.
2. Ms. Nutan Kapoor Mahawar, Joint Secretary (Parl & Coordination), Ministry of External Affairs, Room No.79, South Block, New Delhi – with the request that the above development may be circulated widely among all India Missions abroad, foreign Missions in India and different divisions in the Ministry of External Affairs.

Copy also to:-

1. ✓ PS to Hon'ble Minister (FPI) *Prems*
2. PS to Hon'ble Minister of State (FPI) *30/5/16*
3. PSO to Secretary, FPI *30/5/16*
4. PS to AS, FPI *30/5/16*
5. PPS to JS (PG)/PA to JS(AP)/PS to JS(F) *30/5/16*
6. All Directors/DS, MoFPI
7. All Officers, MoFPI
8. NIC, MoFPI – with the request that SWFC may be created in the MoFPI's website as a separate link under "Investor Facilitation" and the above circular may be posted there.

Pao -
20/5/2016

Tamir Khaj
20.05.2016